

Legacy Health

Direct admission in just one call

Legacy Health provides referring physicians a fast, easy way to transfer or admit patients 24 hours a day, seven days a week. Just one telephone call to Legacy One Call Consult & Transfer Service initiates arrangements for direct admission of your patients.

Step 1: To request a direct admission, call Legacy One Call at **1-800-500-9111**.

Step 2: A Legacy One Call patient placement specialist will ask a few simple questions to get the process started. This information can be given by office staff or the referring physician. Please be ready to provide the following information:

- Your name and call-back number
- Patient's name, date of birth, social security number and insurance coverage. *Please note that Kaiser and Providence patients require prior authorization before admission to Legacy facilities*
- Estimated time the patient will arrive at the designated Legacy facility
- Patient's mode of transportation (private car, ambulance, etc.)
- Patient's diagnosis/chief complaint/services needed
- Referring physician's name and contact information
- Primary care physician's name and contact information (if different)
- How best to send medical records

Step 3: The Legacy One Call patient placement specialist will connect the referring physician with a Legacy admitting physician to discuss specifics.

Step 4: Call ends and referring provider sends patient to designated Legacy Medical Center.

Step 5: Patient arrives at designated Legacy Medical Center and is escorted to their room.

www.legacyhealth.org/onecall

